

THE PROCESS

Our onboarding services will help your team master the SafeEx Cloud and begin using the system as experts from day one. We will help you utilise SafeEx Cloud to its full capacity so you can accomplish your goals.



○ CONFIGURATION

The configuration phase involves database and user configuration, including setting up the user competency profile, documentation import and device preparations.



Training is a standard onboarding requirement. It will be conducted by certified SafeEx trainers who will help your team (from basic users to administrators) to become masters of using the SafeEx Cloud system.



DEPLOYMENT

System configuration quality control will be performed to ensure that all configurations meet their intended purpose.



ADJUSTMENT

After performing the system configuration quality control, our team will implement any adjustments if required before using the system for actual operation.



Once your SafeEx Cloud goes live, the onboarding team will hand you over to our support team, who will then take over on the day-to-day support and assistance requirements moving forward.

THE VALUE

FAST: We offer a 12-day standard onboarding package so you can immediately start building efficiency on your project.

COMPREHENSIVE: Our experts will guide you throughout the process, from workspace creation to hands-on onsite system use.

FLEXIBLE: Our onboarding packages can be tailored onboarding packages to match your project requirements and size.

We provide an onboarding approach that adds value to your business.

IT'S NOT A ONE-SIZE-FITS-ALL!

We understand that each company or project operates with different requirements. Therefore, we developed flexible onboarding structures that will meet your specific conditions. Regardless of your project's location, resource capabilities, or size, your team will be onboarded seamlessly. SafeEx onboarding services are provided in three setups; on-premise, remote, and mixed setup.



